

Group II

E-Procurement

PROCESS REFORMS

Process Reforms

Bottlenecks/pain points in the current procurement process

1. The current procurement process is cumbersome & time consuming.
2. There is no uniform process or documentation for procurement by different departments in the state.
3. “Left hand Does not know what the Right hand is doing.”
4. Departments are not aware of the suppliers of different goods and services. There is no directory of suppliers

Process Reforms Bottlenecks contd.....

- 5. The history of suppliers w.r.t their business profile, experience and credibility. is not available.**
- 6. There is no standardization of goods and services being procured by different government departments.**
- 7. Lack of capacity in different departments to carry out procurement process.**
- 8. Training in procurement process is lacking.**

Process Reforms Bottlenecks contd.....

- 9. There is no proper system for reaching the perspective suppliers. Publicity procedures and methods are inadequate.**
- 10. Terms and conditions are not realistic.**
- 11. There is no system to insulate the procurement process from different interferences.**
- 12. Lack of transparency.**

Process Reforms Bottlenecks contd.....

13. Cartel Formation

- 14. There is no process to reject even L(I) quote if found unjustified.**
- 15. True competition is lacking in existing procurement process.**
- 16. There is no standardized system of inspection and making payment.**
- 17. There is no centralized quality assurance agency or mechanism to check quality of procured goods and services.**

Process Reforms

Methods for improvement.

1. Nodal Departments for process reforms.

- **Industry Department** be the nodal department for standardization of goods/different items related procurement process.
- **PWD department** be the nodal department for standardization of works procurement related process.
- **IT department** be the nodal department for portal designing, workflow, software development and computerization process.

Process Reforms

Methods for improvement.

2. **A committee** headed by **Chief Secretary** and comprising of all HODs of major procuring departments be constituted to monitor the progress.
3. **A programme management unit (PMU)** comprising of well experienced experts in the field of technology, HR & change management, procurement, general administration & finance and contract management be set up.

Process Reforms

Methods for improvement.

4. **At least two officers from each procuring department be given extensive training in some reputed institute for at least 3-4 months to make them resource persons e-procurement process.**
5. **A committee be constituted for standardization of quality of goods/commodities. The committee should take into consideration the standardization exercise done by DGS&D, AP & Karnataka.**
6. **HSN (Harmonized system of numbering), SIC (Standard industrial classification), GLN (global location numbering) systems be studied for Standardization of numbering system for State.**
7. **E-procurement process should be same for whole Government and all procuring departments.**

Process Reforms

Methods for improvement.

8. Process reforms should simplify the process rather than making it complicated.
9. Criteria for evaluation should be standardized.
10. Procurement plan of all the departments should be available on the web site.
11. We should have centralized/identified testing labs/institutes for quality assurance.

Process Reforms

Methods for improvement.

12. Directory of quality assurance labs/institutes should be available on the web.
13. There should be independent agency to draw samples of procured items and get it tested.
14. Standardization of evaluation process.
15. Timely and online payments.

Process Reforms

Methods for improvement.

15. SOP (standing operating procedure) should be drawn for procurement procedure/process for all procuring departments to follow, throughout the state, uniformly.

Thanks
