

Immediate Roadmap

- Integrated Community Service Centers (SUGAM) operational down to tehsil level with more than 50 services (mostly web based minimizing citizen's visits to grass root workers) under a single roof including:
 - ✓ Vehicle Licenses, Tax & Registration
 - ✓ Electoral Rolls and e-Registration of Electors
 - ✓ Passport and Grievance Filing
 - ✓ Utility Bill Payments (Telecom, Water & Electricity)
 - ✓ Arms Licenses and Police Complaints / FIR
 - ✓ E-Tourism (online hotel reservation and ticket booking of HRTC buses and Trains)
 - ✓ Issuance of copies of Record-of-Rights & Deed Registration (HIMRIS)
 - ✓ Various Informatory Directories (e.g. Blood Bank, Secretariat MIS, Email, Telephone etc.)
 - ✓ Issuance of Certificates like Caste, Income, Domicile, Agriculturist etc.
 - ✓ Online Cause Lists & Order Copies of H.P. High Court
 - ✓ Government and Welfare Pensioners
 - ✓ Regular online monitoring of market rates, PDS, FPS shops;
 - ✓ Examination Results, Forms and Gazettes

The Roadmap...

- Common Service Centre (CSC) project in 3361 centres covering all Gram Panchayats.
- SMART Card project for Transport Department.
- SMART MC project.
- Telemedicine services upto PHC level.
- E-Procurement.
- eBITS [enhancement of BPO and IT enabled skills].
- Unique ID Project.
- AGRISNET to create an interactive interface for farmers for advisory, marketing & G2C services.
- State Data Centre
- E-District.
- Geographic Information System. (G.I.S.)

IT Education

- Universities - 4, IT University (JPUIIT) - 1, Engineering Colleges (including NIT) - 5, UIIT, Shimla, Polytechnics - 7 and ITIs - 47.
- More than 50,000 graduates, diploma-holders and certificate holders registered in Employment Exchanges in Civil, Electrical and Mechanical branches only.
- Computer Teaching and Computer Aided Learning in more than 700 Schools throughout the State.
- Computer labs being set up in all Colleges (26 completed out of 70) for hands on training and BPO/ITES training.
- IT training being provided to all State Government employees.



IT

...Where Technology
Meets Nature



For further Information contact



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Department of Information Technology

Government of Himachal Pradesh

India

Advantage Himachal

Incentives

e-Governance

IT happens in HP because we have...

- Been ranked among top 2 in India Today 'State of the States' Survey in Education, Health, Growth, Basic Infrastructure, Investment Environment, Budget and Prosperity, Consumer Market
- Comfortable climatic conditions and salubrious environs – far from the madding crowd.
- Time bound clearances (WeP in 3 months and Lenovo in 1 month from the date of site finalization!)
- **Almost nil job attrition rate** – We love our land and so will you!
- Un-interrupted, cheap and good quality power supply.
- More than 10,000 Km out of 13,500 Km (74%) metalled road has n x 2 mpbs OFC N/W, which is the maximum among all States.
- Tele-Density of 26.20% & 94.13% is the highest in the rural & urban areas (barring Delhi) respectively, in the country.
- Good quality of life, top class schools / colleges and peaceful law and order situation. **Extremely low extent of unionisation**.
- Excellent and extensive road infrastructure (zip from Shimla to proposed IT Park in 30 minutes flat!) and good accessibility (ATR at Shimla, Bhuntar and Dharmshala airports)
- **Low capital & recurring costs (rental @ Rs. 10 per sqft right in the heart of Shimla town and no air-conditioning required)**
- A vast pool of talented professionals for SMEs doing BPO and ITES operations available at reasonable emoluments
- The NIT, JPUIT, Polytechnics, HPU and other engineering institutes churn out more than 6500 professionals every year fit for the software industry (besides PEC, TIET and other engineering colleges in neighboring States)
- **Entire database of Employment Exchanges on Job Portal**
- **Excellent English speaking skills – accent neutralization not needed**
- STPI, Raitel, Power Grid Corporation, Airtel, Reliance and BSNL are various options for Internet Connectivity and dedicated B/Width.

This is why NASSCOM rated Himachal very high on 9 out of 13 parameters in its country wide survey. The projected annual turnover is Rs. 5000 crores by 31.03.12 from software and services.

Our Main Partners in Growth so far...

- Contrary to common perception, Himachal is now an industrial giant. An investment of US\$ 5 billion (Rs. 20000 crores plus) is being done only by 6679 industries registered since the announcement of Special Package.
- Some major players already in HP: Cadbury, TVS Motors, Wipro, P&G, Torrent, Ranbaxy, Hindustan Lever, Wockhardt, Bajaj, Lee Cooper, Johnson & Johnson, Fedders & Lloyed, Colgate Palmolive
- **Hardware:** WeP Peripherals, Microtek, Lenovo, Tritronics, TVSE, Samtel, Sukam, Luminous, eSys, SIS, Lipi Data Systems, LG, HFCL (Communications Equipment), Kaynes Technology, Numeric UPS etc.
- **Software and Services:** Hewlett & Packard (SWAN), Instablogs, Altruist Technologies, Cellebrum, NIIT-GIS, Digital Vision (UK) etc.

Incentives Galore (cost savings ranging from 6 to 12%)...

- IT based units have been given the status of **thrust industry**
- **Central Excise Duty exemption** for 10 years from the date of commencement of commercial production (for units coming in production by 31.03.2010) on hardware and **packaged software**.
- **Income tax holiday** for five years and 30% rebate thereafter even for domestic operations and DGFT registered units. All software and service units (including training institutes) given status of industry.
- There is **no Central Sales Tax (CST)** for the new IT industrial units till March 31,2013, for inter State transactions against Form C. **Rate of Sales Tax for institutional sales on production of Form CC (as notified by the Government of Himachal Pradesh) by the end customer is 1% without any outer time limit.**
- Complete tax holiday (both VAT and CST) for 10 years at places as close as 70 kms. from Chandigarh.
- Input Tax Credit (ITC) for any kind of **Inter State or Intra State sales (other than by consignment transfer)**.
- Capital investment subsidy @ 15% for investment in plant & machinery, subject to a ceiling of Rs.30 lakh, in the entire state of Himachal Pradesh without any area restrictions.
- The State Government can offer customized package of incentives for prestigious investment proposals i.e. projects where total investments are more than Rs. 10 Crore or a Fortune 500 company is implementing the project.
- Electricity Duty at the concessional rate of 10 paisa per unit for a period of 10 years for units with a connected load exceeding 100kw from the date of start of production.
- **No Entry Tax/Octroi** in Himachal Pradesh for raw material/finished goods including related to IT industries.
- General permission is accorded to run a **three-shift operation**. Permission for **24x7 operations** is also granted.
- There is no restriction on employing women workers at late hours.
- **Industry friendly Labour Laws:** No notification under section 10 of the Contract Labour Act
- IT Industries have been declared as "Public Utility Service".

Way Ahead...

- **Integrated IT Township being set up at Waknaghatal (23 kms. from Shimla) on land measuring 65 acres.** 10 major companies have given positive response to EOI. Work will start soon after selection of private partner through bidding process
- IT habitats at Solan, Hamirpur, Baddi, Parwanu, Kullu, Mandi and Dharmshala.
- Two knowledge corridors in the state: Pathankot-Jogindernagar and Parawnoo-Shimla
- ICD in Ludhiana and soon in Baddi
- Earmarked land for IT industries

Milestones Achieved...

- A comprehensive official portal www.himachal.gov.in
- E-Tracking of files and papers (REFNIC) implemented at Secretariat level with file status on the web
- 8 National and international e-Governance awards in last 5 years.
- **e-Vikas:** Touch screen based application for dissemination of information of developments schemes.
- Land Records computerization implemented -HIMBHOOMI (*pioneer in the country for mutation module. The system computerises Gram Nidhi, Shajra Nas, Jamabandi, Mutation Register, Khasra Girdawari as well*)
- Deed Registration (HIMRIS) implemented & integrated with HIMBHOOMI.
- Sales Tax computerization (*barrier computerization, online filing of Sales Tax returns, Assessment module*).
- Shimla Municipal Corporation computerization having 13 modules completed.
- E-Gazette fully implemented and no more paper gazettes now
- Inter-departmental citizen database developed using ICDS base data
- Integrated Pay & Accounts and Online Treasury Information System (OLTIS)
- Leader in CIPA (Police station computerization) in the entire country
- E-Pension for all retired employees
- Welfare Pension MIS (computer generated postal orders for 10 years) and Identity Cards (*physically challenged and senior citizens*)
- HIMSWAN implemented down to Tehsil & Block level at 132 POPs.
- Telemedicine at 20 remote locations which have been connected to Indira Gandhi Medical College (IGMC) Shimla; Post Graduate Institute for Medical Education and Research (PGI), Chandigarh; AIIMS.
- Web based work-flow in IPH Department for all tenders
- Vigilance Clearance Certificate
- HMIS (Hospital Management Information System) implemented in IGMC (Indira Gandhi Medical College), Shimla.
- More than one third Panchayats computerized